



analytics

"AI-enabled team communications"

Riff Teams

Peer-Learning for Professionals: Integrating Riff Teams into Online Courses



Riff Video Chat & Meeting Mediator

MAKING PEER LEARNING WORK

One of the primary benefits of learning in-person is making peer connections. Online learning typically lacks peer-to-peer experiences, even if they incorporate threaded discussions or live video of the instructor. Increasingly, more dynamic tools, such as video conferencing and narrative chat are helping to make learning online feel more like how we work, mimicking the dynamics of workplace teams.

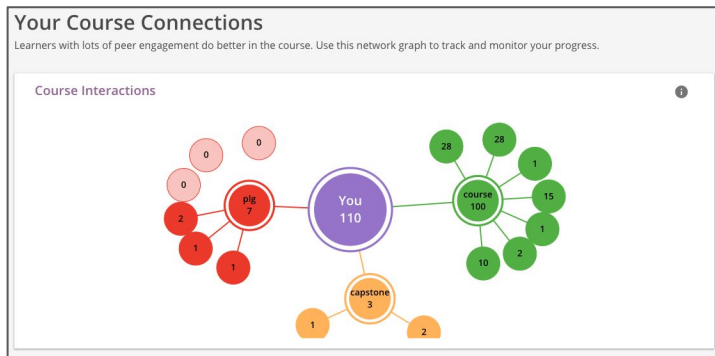
MIT research shows that social bonds between and among teams improve performance more than actual skill level or individuals' personalities. (<https://www.nature.com/articles/srep05277>)

THE RIFF PLATFORM SOLUTION

Riff Teams provides video and text chat apps seamlessly integrated with Open edX (and other LMSs). Riff looks and feels like what we use at work, but also engages participants by giving them **immediate** and **longitudinal** insights about their interpersonal behaviors, raising awareness of common traits such as dominance or bias. Riff then makes recommendations about how to be more successful working with others.



Riff Metrics — Speaking Time, Influence, Interruptions & Affirmation



Riff Teams Network Graph

RIFF IMPROVES OUTCOMES

People using Riff in professional development courses to collaborate on projects were more successful than people who did not use Riff. **People were more likely to finish courses, earn high grades, and enjoy their learning experiences when using Riff.** Riff also measures and predicts socio-emotional outcomes such as an individual's leadership potential and the collective intelligence of teams.

Riff Analytics is a startup out of the MIT Media Lab. Our vision is to help high growth organizations adapt quickly to changing conditions through the development of new skills and sensibilities needed for the future workplace.

For more information visit: [Riff Analytics](https://riffanalytics.com)